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Even the books you don't have memorized, you like to "read" to me by looking at the pictures and making up a story.

:) You are talking in three- and four-word sentences now.

Your fine motor skills are awesome! You seem to especially like to write with pens, and you often "help" me with my grocery lists by scribbling all over the paper.

And you did even better than I had hoped.

Currently, every car ride is exciting because you cheer me on when I drive through a green light.

Now I'm here on the eve of your third birthday and I'm in disbelief that I will have a three-year-old little boy when I wake up in the morning.

Even knowing you were in a great place, that first drop-off.

We clap and cheer when you catch and when you miss, we say, "Almost!" Now you repeat us and say, "Almost" if you miss the ball.

You have a very logical mind.

It's my hope as a parent that I can encourage that side of you while discouraging the hitting and kicking.

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Robert T. Stacey is the author of **Addicted Customers** (4.00 avg rating, 2 ratings, 0 reviews, published 2006)

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John Todor, author of **Addicted Customers**, John I. Todor, Ph.D. is the author of **Addicted Customers: How to Get Them Hooked on Your Company**.

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Addicted customers

Addicted Customers adds a new dimension to the rapidly growing field of Customer Experience Management (CEM). A New Book By John I. Todor, Ph. D.

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What do customers value most - part two |

we conclude our study of the benchmark to determine what customers really want What do customers value most - part two Comments

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Wednesday we had guest, John I. Todor, Ph.D. of The Whetstone Edge on the RSS Ray show. Ray and John had a wonderful discussion about John's book, Addicted

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John Todor speaks nationally and internationally on where he discusses how successful businesses are putting the principles of "Addicted Customers" into practice

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"ADDICTED CUSTOMERS led me to water and it made me drink. John Todor uses clear and persuasive writing to really cut through the cookie cutter business writing

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and this has changed the relationship between customers and companies says John I. Todor, creating and delivering value to customers. His book, Addicted